





## Our Mission

Improve the quality of life and self-sufficiency of the Jewish and broader communities throughout South Florida in accordance with Jewish values.

## Our Vision

To be recognized as the leading provider of innovative services and programs that address existing and emerging social service needs.



# CONTENTS

- 2** Letter From the Board Chair and President & CEO
- 3** Board of Directors | Fund Overview
- 4** Food Support
- 6** Clinical Services
- 8** Case Management
- 10** Information & Referral
- 12** Crisis Response
- 14** Revenue and Expenses Report
- 15** Major Funders

# RESILIENCE IN ACTION: A LETTER FROM OUR PRESIDENT & CEO

**EACH YEAR BRINGS NEW CHALLENGES,** and new opportunities, for us to step up and serve our community, grounded in Jewish values and the unwavering commitment to serve those who need us most. This past year was no exception. Our community has faced social, health and economic challenges, deepening needs, and complex crises. And yet, through it all, our team has remained a constant source of strength, healing, and hope.

Our work demonstrates that resilience is not just about surviving, it is about adapting, responding, ensuring we meet clients where they are, and growing stronger in the face of adversity.

This year, we deepened our crisis response capabilities, broadened outreach throughout Miami-Dade County, and refined our programs to better meet the evolving needs of the Jewish and broader South Florida communities. Whether assisting families displaced by economic hardship, supporting survivors of trauma, or ensuring the safety and well-being of Holocaust Survivors and seniors, JCS was there, providing support that is not only immediate, but also transformative.

Our advocacy efforts have never been more essential. In a time when antisemitism, hate, and violence continue to rise, we have raised our voices and stood up for dignity, inclusion, and justice. We have built partnerships and coalitions, with over one hundred partners in the private, government and non-profit sectors, amplified unheard voices, and remained deeply rooted in our mission to improve the quality of life and self-sufficiency of our clients.

This year, JCS played a critical leadership role in a county-wide advocacy effort to protect vital funding for the nonprofit sector. As

the Mayor's proposed budget threatened to eliminate \$16.5 million in funds that directly support local community-based social and health services agencies serving the frail and vulnerable, and an addition \$10 million in services, JCS helped organize and lead a united coalition of 60+ CBOs. Together, we raised our collective voice and community credibility making a powerful, unified case for the essential work nonprofits do every day.

Our commitment to collaboration and community impact continues to drive change not just in the services we deliver, but in the systems we work to strengthen.

In response to the growing rise in antisemitism, the onset of the Israel-Iran war, and other traumatic events in our community, such as the murder of Sarah Milgrim and Yaron Lischinsky in DC, the shooting at Florida State University, the tragedy of the young girls who perished due to a sailboat crashing into a barge in Miami Beach, and the escalating acts of terror threatening Jewish communities here and abroad, JCS came together as an agency to relaunch IRIS (Israel Response Impact Services). Recognizing the emotional toll and psychological trauma experienced by so many, we reintroduced IRIS to ensure timely, compassionate, and professional mental health care for those impacted by the ongoing conflict and its ripple effects. Our experienced clinicians offer trauma-informed counseling, grief support, and crisis intervention, available both in-person and via telehealth, to help individuals, families, and organizations navigate these deeply challenging times with dignity, care, and resilience.

We also took deliberate steps to care for our staff and volunteers, those who are on the frontlines of this work, ensuring they are supported, resilient, and empowered to serve. As a community, we are only as strong as those who lift others.

JCS was also named the 2025 Healthcare Heroes Organization/ Program Award Winner by the Greater Miami Chamber of Commerce. The award recognizes outstanding contributions to improving health and wellness in the South Florida community.

As always, we draw strength from our tradition and our community.

*“Whoever saves a life, it is considered as if they saved an entire world.”*

*~ Talmud, Sanhedrin 37a*

These timeless words continue to shape our actions. They remind us that now is always the right time to show up, to speak out, and to serve with compassion and conviction.

Thank you for your continued trust, generosity, and partnership. Together, we are turning crisis into care, values into action, and challenges into new paths toward resilience and hope.

## B'SHALOM - IN PEACE AND FRIENDSHIP



**VANESSA RESSLER**  
Board Chair 2024-2026



**MIRIAM SINGER**  
President & CEO

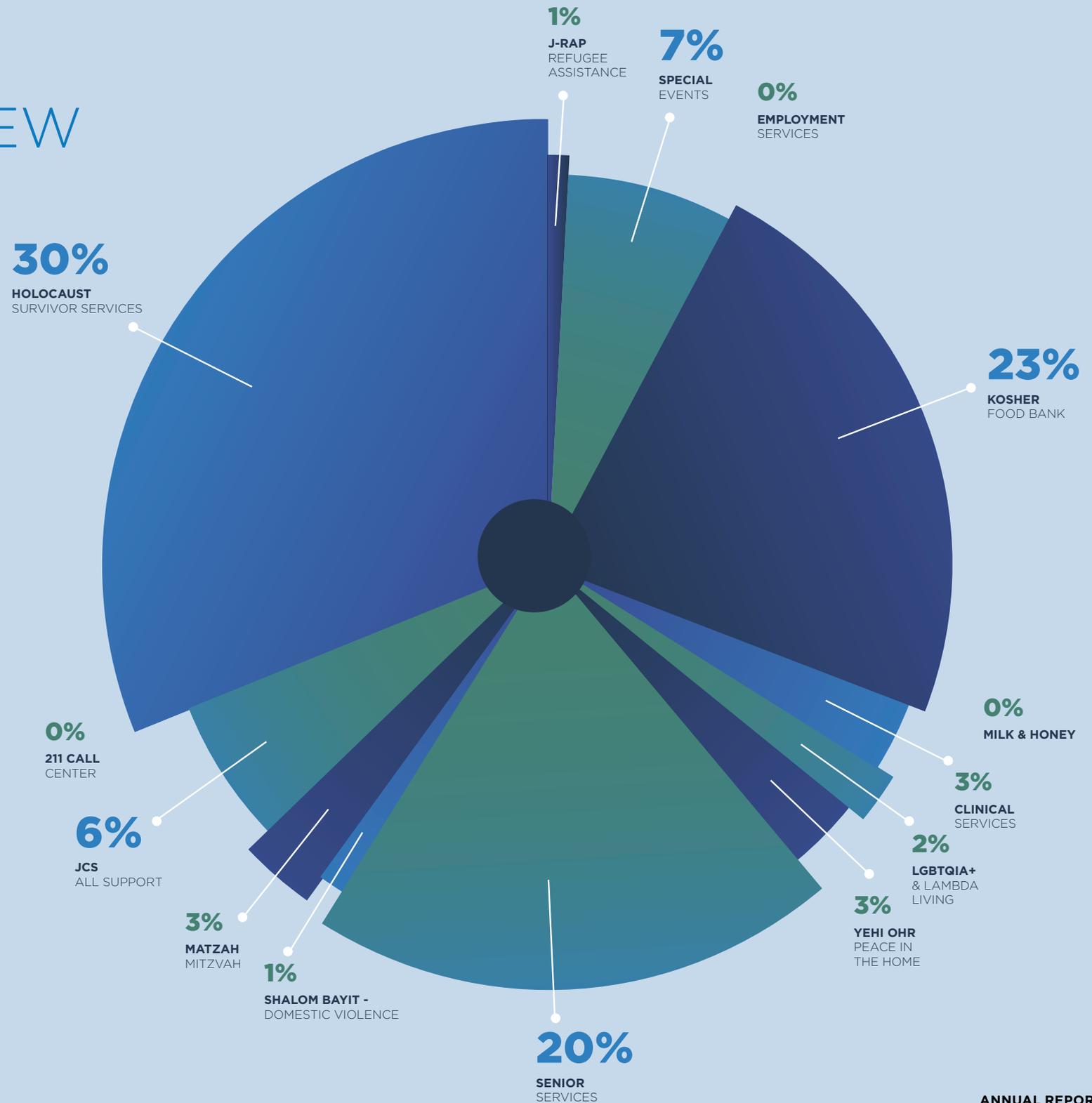
## BOARD OF DIRECTORS

Vanessa Ressler, *Chair*  
 Mitch Morris, *Chair Elect*  
 Robert Newman, *Treasurer*  
 Yolanda Valencia, *Secretary*  
 Scott Singer, *Immediate Past Chair*  
 Jassi Antebi  
 Michael Berman  
 Michele Burger  
 John Bussel  
 Dr. Helen Sachs Chaset  
 Alison Davis  
 Michelle S. Diener  
 Nadine Foldes  
 Jeanette Gelman  
 Dr. Mark Gordon  
 Dan Jacobson  
 Michael E. Levine  
 Randy Narkir  
 Jonathan Raiffe  
 Abe Rudman  
 Joy B. Spill  
 Jason Teich  
 Kenneth Tobin

## EXECUTIVE COMMITTEE

Vanessa Ressler, *Chair*  
 Scott Singer, *Immediate Past Chair*  
 Robert Newman, *Treasurer*  
 Helen Chaset, *Member-At-Large*  
 Mitch Morris, *Member-At-Large*  
 Yolanda Valencia  
 Jonathan Raiffe  
 Michael Levine  
 Miriam Singer, *President & CEO*

# FUND OVERVIEW



# PROVIDING VITAL FOOD ASSISTANCE TO NOURISH OUR COMMUNITY



## JCS Kasher Food Bank

The JCS Kasher Food Bank is a lifeline for more than 400 families serving over 900 residents every month, providing free, shelf-stable essentials, fresh produce, chicken, eggs, and dairy products.

**10,000**  
VISITS PER YEAR  
(1,176 SERVED MONTHLY)



## Congregate Meals (Kosher)

The JCS Congregate Meals Program serves kosher lunch to seniors Monday-Friday at the Diener JCS Family Center in Miami Beach, and four days a week at Point East Aventura.

**19,621**  
CONGREGATE MEALS SERVED  
(433 SENIORS)



## Home Delivered Meals (Kosher)

For many homebound seniors, due to health and abilities, preparing meals is not possible. The Home Delivered Meals Program provides seniors with nutritious, frozen kosher meals that are ready to heat and enjoy.

**202,939**  
HOME DELIVERED MEALS  
(605 SENIORS)





**9,161**  
RIDES PROVIDED  
(172 SENIORS)



**JCS Senior Ride**

The JCS Senior Ride Program ensures that ensures that low-income, mobility limited seniors have safe, reliable transportation to stay connected and independent.



**JCS Delivers Shopping Program**

The JCS Delivers Shopping Program provides essential groceries and a wellness check to homebound seniors, offering them nourishment, safety, and the reassurance that someone is cares for them and stands ready to address their food security and well-being.

**1,906**  
SHOPPING DELIVERIES  
(127 SENIORS)

# OFFERING COMPASSIONATE CARE FOR FAMILIES, YOUTH, LGBTQ+ AND TRAUMA SURVIVORS

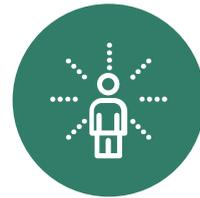


## General Mental Health Counseling

From childhood through the golden years, JCS Mental Health Counseling Program offers a safe space for healing, guiding people ages 5 to 100+ through life's challenges with care and compassion.

**5,252**

**THERAPY SESSIONS**  
ADULTS & CHILDREN



## Yehi Ohr and JCS Safety Program

The Yehi Ohr Program brings counseling and support to children of all ages at Jewish Day Schools across South Florida, serving students from Pre-K through 8th grade. Our counselors lead workshops, provide short-term guidance, and help schools navigate complex student needs. Yehi Ohr also offers culturally sensitive therapy to Orthodox Jewish children and families referred through schools and synagogues.

The JCS Safety Program brings age-appropriate sexual abuse prevention education to Orthodox children in Jewish Day Schools across South Florida, from Pre-K through 9th grade.

In partnership with school staff, the program also equips teachers, administrators, and parents with tools to create safer environments and protect children.

**2,990**

**SAFETY PROGRAM**  
CHILDREN ATTENDEES



**446**

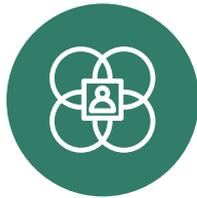
**YEHI OHR COUNSELING**  
SESSIONS FOR STUDENTS



### LGBTQ+ Youth

For over 30 years, the JCS LGBTQ+ Youth Program has provided free counseling in Miami-Dade schools, helping more than 3,000 young people build resilience, strengthen self-esteem, make healthier choices, and find hope in the face of bullying, depression, and other challenges.

**892/101**  
PRIVATE/GROUP  
THERAPY SESSIONS  
(LGBTQ+ YOUTH)



### FAST (Families and Schools Together)

JCS FAST is an evidence-based program that strengthens parent-child communication, connects families with each other, and fosters family engagement with schools and communities.



### Jump Start

Jump Start helps daycare centers, teachers, and administrators support children with challenging behaviors, reducing the risk of suspension or expulsion. Launched in 2019, the program is a partnership with The Children's Trust and the University of Miami.



# SUPPORTING SENIORS, FAMILIES, AND SURVIVORS OF ABUSE WITH ESSENTIAL SERVICES



**483**  
SURVIVORS  
ASSISTED



### Holocaust Survivor Assistance Program (HSAP)

The Holocaust Survivor Assistance Program is dedicated to ensuring survivors live with dignity, comfort, and respect. By providing compassionate, comprehensive care tailored to each individual, JCS makes it possible for survivors to age in place with the honor they deserve, and be provided with an opportunity for high-quality, compassionate care.



### Older Adult Case Management Program (OA-CM)

The Older Adult Case Management Program (OA-CM) ensures vulnerable seniors in Miami-Dade Can age safely and with dignity in their own homes. The program's mission is to help older adults age in place by providing case management, in-home assessments, and coordinated referrals to community resources. Case managers develop personalized care plans addressing health, social, and financial needs—ensuring that each client can continue living safely and with dignity in their own home.

**707**  
HOME VISITS  
(146 SENIORS)



### Shalom Bayit (Program for Survivors of Domestic Abuse)

For more than 25 years, the JCS Shalom Bayit Program has been a lifeline for survivors of domestic abuse—offering safety, healing and hope. The program serves clients in every zip code of Miami-Dade County, and provides services for survivors of physical, sexual and/or emotional abuse, starting from age 2 into adulthood.



### Children's Care Coordination (CCC)

Children's Care Coordination (CCC) gives children with behavioral, emotional, and academic challenges the chance to thrive. By guiding parents through the complex network of community resources, CCC ensures families get the support they need—when they need it most.



# CONNECTING YOU WITH TRUSTED COMMUNITY RESOURCES AND SUPPORT



## JCS Access

JCS Access is the first stop for anyone in Miami-Dade County seeking help. Our trained staff connect individuals and families to the right resources—whether within JCS or with trusted outside partners—so people don't have to navigate challenges alone.

Through a single, central entry point, we provide:

- **Information & Referrals** - guiding residents to essential social services, such as financial support, clinical care, and much more.
- **Professional Training** - coordinating monthly in-service sessions so our mental health counselors and case managers meet continuing education requirements, stay compliant with funders, and deliver the best possible care.
- **Food Assistance** - managing the South-Dade Kosher Food Bank satellite.



## JCS Contact Center

Day and night, 365 days a year, 24/7, JCS is here to answer the call free of charge. Our Contact Center is home to critical helplines that connect people in Miami-Dade and Monroe Counties to life-saving support in a variety of languages:

- **211 Miami** - linking individuals and families to vital community resources when they do not know where else to turn.
- **988 Suicide & Crisis Lifeline** - offering immediate crisis counseling and hope to those struggling with suicidal thoughts or emotional distress.

By managing these trusted national lifelines locally, JCS ensures that every call is answered with compassion, expertise, and the right help at the right time.

JCS Access

**8,953**

CALLS ANSWERED /  
NEEDS ASSESSED

JCS Contact Center

**55,583**

211 HELPLINE CALLS

**17,895**

988 LIFELINE CALLS

**4,180**

ENHANCED ADVOCACY

**58,501**

ONLINE HELP VISITORS

# LEADING WITH CARE IN TIMES OF CRISIS

In moments of uncertainty and tragedy, JCS serves as a trusted safety net for our community. Whether responding to local emergencies, global crises, or threats to essential services, JCS leads with compassion, advocacy, and timely support.

## Fighting for Miami's Safety Net: The Advocacy Collective

In July 2025, a proposed Miami-Dade County budget eliminated \$16.577 million in funding for legacy community-based organizations. JCS mobilized 64 nonprofits to form The Advocacy Collective, and led advocacy efforts that resulted in full restoration of funding.

## Supporting Families During the Israel Crisis: Talking to Our Children During Troubling Times and the Reinstatement of IRIS

As war in Israel impacted families locally and abroad, JCS provided guidance to help parents discuss difficult topics with children. Through expert reflections, a community resource guide, and the reinstated IRIS program, JCS offered trauma-informed counseling, grief support, and crisis intervention in person and via telehealth to over 200 families.



## Stepping Up When Food Support Fell Short

During the sudden pause of SNAP (food stamps) benefits impacting more than 500,000 Miami-Dade County residents, JCS provided immediate food relief to more than 1,400 clients, including seniors, Holocaust Survivors, and low-income families. JCS also partnered with the Salvation Army, Feeding South Florida, Farm Share and United Way of Miami to provide food support to residents and TSA workers reaching over 2,000 households. Expanded home-delivered meals, monetary assistance, and grocery & gas gift cards ensured no client faced hunger during this critical disruption.





### Response to the Florida State University Shooting

Following the FSU shooting, JCS provided immediate trauma-informed mental health services to affected individuals and families. Counseling, crisis intervention, grief support, and 988 Lifeline access reinforced JCS' readiness during moments of collective grief.

### Responding to Local Tragedies

After the 2 tragic 2025 boating events in Biscayne Bay, JCS supported the grieving community with bereavement and trauma-informed counseling. Staff provided compassionate care and presence to families, schools and businesses during tragic losses of loved ones.

### Responding to the California Wildfires

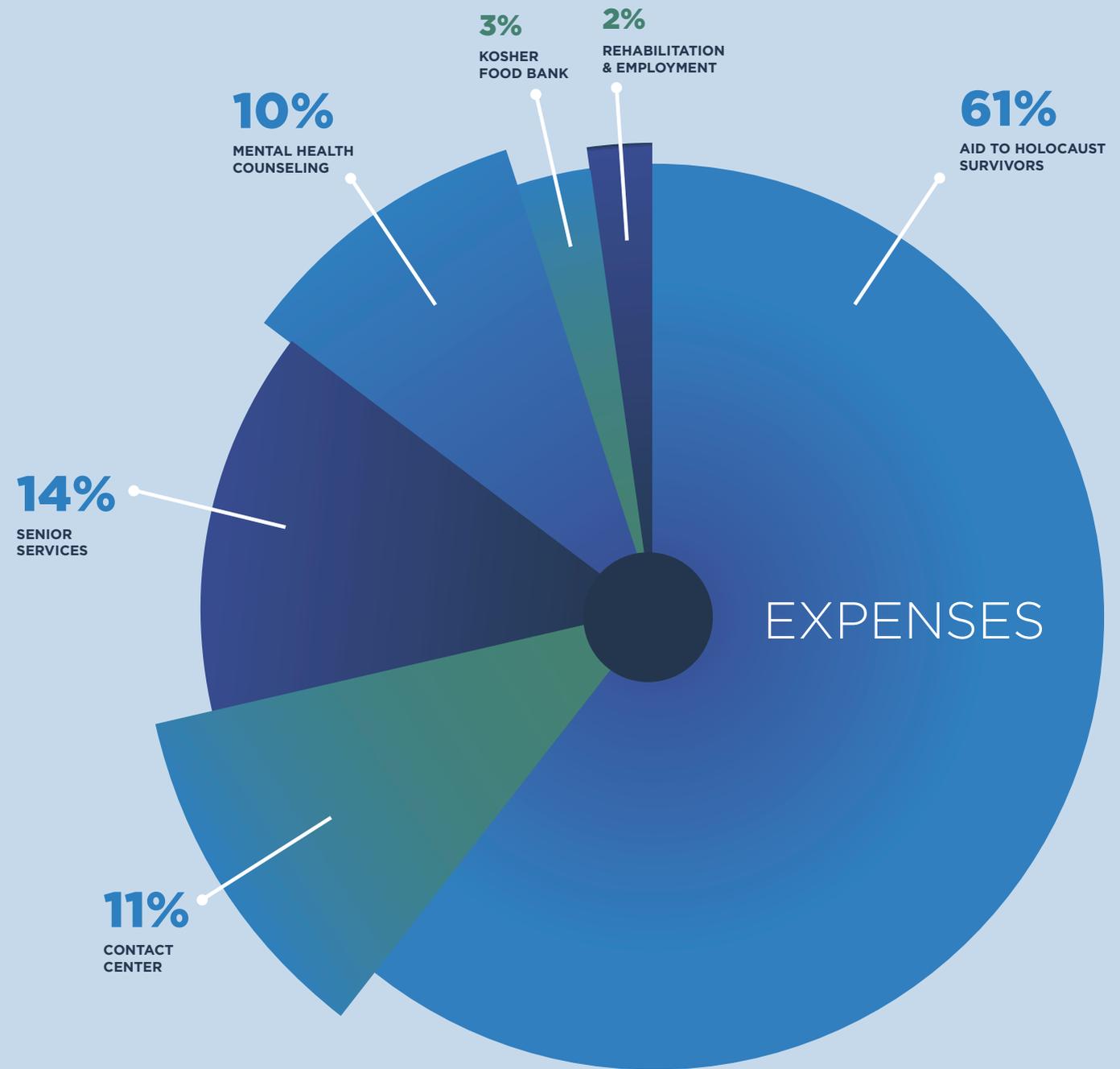
JCS offered support back-up services to 211 California to families displaced by California wildfires, providing crisis-informed outreach and emotional resources 24/7/365. These efforts reinforced the agency's commitment to compassion and resilience beyond geographic boundaries.



# REVENUE AND EXPENSES REPORT

## FISCAL YEAR 2024-2025 REVENUES BREAKDOWN

Conference on Jewish Material Claims Against Germany	\$19,937,734
Federal Grants	\$5,340,084
Private Grant Revenue	\$730,046
Charitable Donations	\$1,474,869
Greater Miami Jewish Federation	\$1,879,100
The Children's Trust	\$1,593,715
State of Florida	\$1,170,279
United Way of Miami-Dade County	\$1,114,000
Fee for Services	\$630,942
HIAS	\$859,098
Miami-Dade County	\$783,966
Private Family Foundation Funding	\$655,000
Jump Start	\$564,415
Investment Income	\$524,106
Interest Income	\$322,023
In-Kind Revenue	\$342,000
City of Miami Beach	\$53,626
<b>TOTAL REVENUES</b>	<b>\$37,975,003</b>



## DONATION REVENUE BREAKOUT

Total Restricted (\$2.5 Million)	100%
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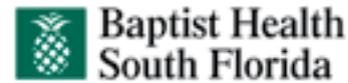
## MAJOR FUNDERS



Funded by:



on the basis of a decision of the Bundestag





 **Jewish  
Community  
Services**  
OF SOUTH FLORIDA

12000 Biscayne Boulevard  
Suite 303  
Miami, FL 33181  
JCS Access 305.576.6550  
Administration 305.899.1587  
[www.jcsfl.org](http://www.jcsfl.org)

JCS 211 Miami Helpline: **211**  
Suicide & Crisis Lifeline: **988**  
TTY: **786.709.9431**

