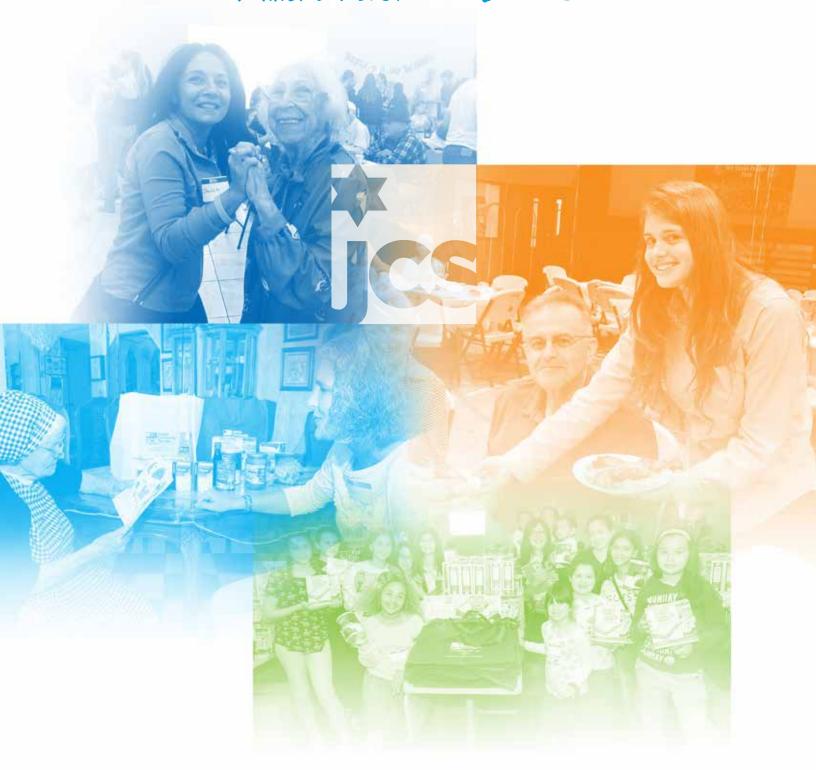
JEWISH COMMUNITY SERVICES OF SOUTH FLORIDA, INC.

ANNUAL REPORT 2015-2016



CELEBRATING THE FAMILY THAT IS JUS



WE ARE THE PEOPLE OF JCS...

We are the people of Jewish Community Services. We are committed to providing an uncompromising level of expertise and service within nurturing, professional environments.

We are the donors of Jewish Community Services. Our generous financial support provides the resources that enable JCS to serve those in need without regard to their ability to pay.

We are CEOs of charitable foundations, government leaders and legislators, donors to the Greater Miami Jewish Federation, contributors to JCS' annual campaign and even children with *tzedakah* boxes filled with coins.

We are the staff of Jewish Community Services. Among our many varied roles, we serve lunch to seniors at the JCS meal sites; offer guidance to teenagers with sexual identity questions; find gainful employment for those with developmental disabilities; provide emotional support to families in crises; and teach elementary school children about safety awareness.

We are the 400 staff members of JCS and Masada Home Care, Inc. who are available to everyone throughout Miami-Dade County regardless of their religious or ethnic backgrounds, age, income level, gender or sexual identity.

'Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around.'

~ Leo Buscaglia

We are the volunteers of Jewish Community Services. We make tangible differences in the lives of those who are served by JCS. We are:

- retired teachers playing board games with seniors at the Miami Beach Senior Center
- dentists providing critical treatment to low-income clients of JCS' Holocaust Survivor Support Program who delayed treatment due to lack of funds
- housewives visiting isolated, homebound seniors and then shopping for their weekly groceries
- young adults conducting crowd-sourcing campaigns with proceeds used to purchase microwave ovens so seniors can warm their JCS home-delivered kosher meals
- attorneys representing domestic abuse survivors who turned to Shalom Bayit so they are able begin life anew
- youngsters spending after school hours stocking the shelves of JCS' Kosher Food Bank

We too are Jewish Community Services. We are members of the Board of Directors and administration who, every day, greatly appreciate the vital contributions made by every member of the JCS family.

We now wish to pay special tribute to our volunteers. Without fanfare and with their only compensation coming from personal satisfaction, they tirelessly work side-by-side with JCS staff to impact our community. Volunteers expand our capabilities to touch lives by providing an additional aspect of compassion, allowing us to offer more to those who turn to JCS in times of need. We applaud their dedication and express our utmost gratitude. They are an integral part of our JCS family.

Daniel Jacobson

Chair, Board of Directors

Fred Stock

Fred Start

President & CEO

ENRICHING THE JCS MISSION

Volunteers highlighted in this annual report represent all of our volunteers. Along with our staff members, they have accomplished much as reflected in the following recap of this year's successes. Together, their unique commitment demonstrates why Jewish Community Services is so special and has lasting, positive effects on those we serve.

The following projections reflect their efforts during JCS' fiscal year July 1, 2015 through June 30, 2016.

CELEBRATING THE FAMILY THAT IS JCS:

PROVIDING EASY ACCESS

In JCS' quest to efficiently and effectively serve our community, we offer a wide variety of programs that are specifically designed to assist children & youth, adults & families, and seniors:

ICS ACCESS (305.576.6550)

Anyone who needs assistance in finding resources or arranging services throughout Miami-Dade County can call JCS' 24-hour telephone information and referral service.

The JCS Access staff received 13,100 calls and then referred 8,000 callers to JCS or to other agencies for follow-up and additional assistance. They also started the intake process for JCS programs by completing 520 applications for counseling and 200 applications for case management.

ASSISTING CHILDREN & YOUTH

Due to its ongoing commitment to children and youth, JCS is always available to meet the needs of children, adolescents and young adults:

JEWISH EDUCATIONAL LOAN FUND (JELF)

24 Miami-Dade Jewish students were able to pursue their higher educational goals thanks to \$94,640 in interest-free loans arranged by the Atlanta-based JELF. The local application process was supervised and processed by JCS staff.

LGBT SERVICES

216 lesbian, gay, bi-sexual and transgender students, in ten Miami-Dade County Public high schools, who were at risk for depression, suicide, substance abuse, homelessness, dropping out of school and victimization, received specialized counseling, support group intervention, care coordination services and educational seminars that strengthened their coping skills and led to greater resiliency.





Yael and Maya Weitzman offer kosher for Passover foods, essential toiletries, as well as special holiday greetings to a JCS client during Matzah Mitzvah & More.

During JCS' essential semi-annual community-wide events, some 600 volunteers, including families with small children, assemble and then deliver 600 gift baskets filled with items specially selected for the High Holidays or Passover.

40 University of Miami students participated in the University of Miami's Holocaust Survivors Support Program conducted in collaboration with JCS. Throughout the semester, they visited with their 'matched' survivor to develop a uniquely-designed project. They received college credit while benefiting from the first-hand opportunity to hear the personal remembrances of those who live with memories of the Holocaust.



Estella Wainstein, age 88, keeps the tiles moving and the conversation engaging for Miami Beach Senior Center clients. After taking two buses to the Center, Wainstein arrives early enough to help prepare breakfast and begin the day's activities. She stays until the last client leaves.

ICS YEHI OHR

Five master's level therapists, in eight Jewish Day Schools, provided culturally sensitive techniques and coping strategies for hundreds of students dealing with anxiety, social pressure, family conflict and other social and emotional problems. JCS' Safety Kid® staff taught sexual abuse prevention to 2,480 students as well as their parents and staff in eight schools.

YOUTH ACADEMIC SUPPORT SERVICES (YASS)

40 low-income youths, ages 16 – 24, struggling with physical, social and employment barriers were helped to earn their high school or General Equivalency diplomas, or reach short-term vocational goals.

STRENGTHENING & SUPPORTING ADULTS & FAMILIES

JCS' network of services empowers adults and families of all incomes and backgrounds in ways that strengthen individuals, marriages and relationships to contribute to a healthier community:

ADULT DAY TRAINING

21 adults with developmental disabilities participated in meaningful day-long activities and learned workplace etiquette; another seven clients received weekly supported employment services to help them keep their community-based jobs.

DUI SERVICES

Every month, JCS' clinical staff counseled 150 clients, in 40 groups, who had been referred from traffic schools for mandated behavioral health intervention, to enhance their awareness and prevent recidivism. During the year, the staff conducted 486 group sessions.

HOMELESS OUTREACH FOR PREVENTION AND EMPLOYMENT

41 individuals in danger of becoming homeless received job placement and support services such as transportation, rent, food and utility assistance, in order to maintain their housing accommodations.

HOMELESS OUTREACH PROGRAM FOR EMPLOYMENT

662 homeless clients, referred from eight homeless shelters in Miami-Dade County, benefited from JCS' comprehensive employment services including job counseling, direct job placement, day labor training and vocational training, to help them obtain work.



Students from area schools serve lunch and participate in Two's Company luncheon celebrations.

Whether visiting 50 homebound clients of JCS or doing their grocery shopping, 99 volunteers of Two's Company provide much needed companionship and friendship to those who often do not have the support of close-by family and friends.



As he has every weekday for five years, Harvey Winfield calls bingo at JCS' Meal Site at the South Shore Community Center. Afterwards, with a ready smile, he helps serve lunch to 60 clients.

Annually, 27 volunteers, at JCS' five meals sites, spent 14,404 hours playing cards and other table games, serving lunch, and making each of the 588 clients feel welcome, important and valued.

INTERPRETING SERVICES FOR THE DEAF & HARD OF HEARING

497 individuals from the deaf and hard of hearing community benefitted from interpreting assistance by JCS' certified interpreters in State Vocational Rehabilitation offices in Broward and Palm Beach counties.

JCS KOSHER FOOD BANK

380 families consisting of 516 adults with 186 children, and 98 Holocaust survivors suffering from food insecurity shopped at the JCS Kosher Food Bank during 2,218 confidential visits. They selected a variety of food items, poultry and dairy products. Also, JCS case managers often arranged for additional JCS services such as counseling and job assistance that enabled individuals to end their dependence on assistance programs.

More than \$20,800 in grocery store gift cards were distributed to 235 families during holidays as well as to those unable to visit the North Miami Beach site. The JCS Kosher Food Bank received \$89,500 worth of 'in-kind' donations and grocery gift cards.

JCS SHALOM BAYIT

60 adults and 116 children fleeing from relationships of domestic abuse turned to JCS for expertise, emotional support and financial assistance so they could start new lives. Case management services included emergency relocation to JCS' 'safe house,' legal advice and career

'VOLUNTEERS DON'T GET PAID, NOT BECAUSE THEY'RE WORTHLESS, BUT BECAUSE THEY'RE PRICELESS.'

guidance. The JCS staff conducted educational seminars to rabbis and other community leaders to create additional awareness about domestic abuse and how to obtain assistance for survivors.

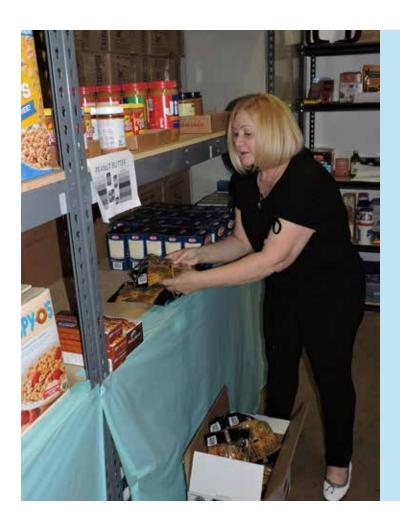
JWORKS MIAMI

147 Jewish professionals started new careers thanks to the employment services program sponsored by the Greater Miami Jewish Federation and JCS. The staff processed 289

online registrants; provided 186 participants with career counseling and revised 273 resumes; as well as conducted 19 workshops.

MENTAL HEALTH AND FAMILY COUNSELING SERVICES

JCS' 40-member professional clinical staff, during 9,697 counseling sessions, provided emotional support, compassion and guidance to 816 clients: young children,



Susie Luck, along with her husband Josef, are two of 26 volunteers of the JCS Kosher Food Bank who each week stock the shelves and assist clients with their shopping.

More than 100 volunteers of the Kids for Kosher Food Bank organize food drives at religious schools and synagogues; organize bar and bat mitzvah projects; routinely collect food items from area grocery stores and bakeries, as well as conduct educational presentations stressing the importance of tzedakah to the next generation of donors.

Every child of the JCS Kosher Food Bank deserves a special birthday even if their families cannot afford such 'luxury.' This year, the 53 volunteers of the Birthday Club anonymously underwrote 143 parties complete with decorations, refreshments and birthday cake, and presents for each 'quest of honor.'

families, domestic abuse survivors, older adults and Holocaust survivors who were dealing with a variety of emotional issues such as chronic mental illness, relationship difficulties and interpersonal communication problems.

RESCUE AND MIGRATION

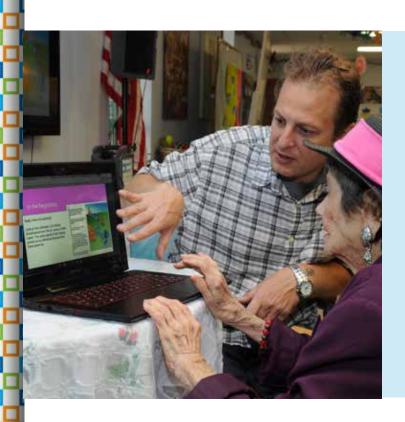
250 clients established new lives in the United States thanks to the staff's guidance and assistance in document translations and completing applications for naturalization, citizenship, green cards and visa extensions.

VOCATIONAL REHABILITATION

325 individuals with barriers to employment such as physical or mental impairments, including 120 who are deaf or hard of hearing, were referred to JCS for counseling and job training. Of these, 78 clients completed their individualized treatment plans and were placed in new jobs.

JCS YEHI OHR

JCS' specially-trained clinicians became the 'go-to' community resource for behavioral health needs for adults of the Orthodox Jewish community, by providing culturally-sensitive counseling to 108 families each month.



Lior Friedman teaches computer basics as well as establishes a two-way video link that brings clients and their families together despite the many miles that separate them.

Annually, twenty-four volunteers, along with 241 college students participating in their field service rotation, help serve nutritious kosher lunches and conduct recreational and therapeutic activities such as bingo, music and arts & crafts. Collectively, their 2,400 hours of involvement help create a stimulating and engaging environment; as well as establish enduring relationships with frail seniors.

SERVING THE SPECIAL NEEDS OF OLDER ADULTS

We are judged as a society by how our oldest members are treated. As part of this collective commitment, JCS strives to keep seniors active, healthy and living in their own homes for as long as possible:

ADULT DAY CARE PROGRAM

JCS' Miami Beach Senior Center's day-long schedule of nursing supervision and case management, recreational programs, therapeutic activities and nutritious meals promoted well-being and independence for 96 clients, and much-needed respite for family caregivers.

CARE MANAGEMENT SERVICES

Care managers arranged, coordinated and supervised critical services including home care, housekeeping and home delivered meals to 200 seniors. CareConnect, JCS' fee-for-service care management program, scheduled community services for 15 seniors that offered 'peace of mind' to family members unable to be actively involved in care coordination activities.

HOLOCAUST SURVIVOR SUPPORT SERVICES

The quality of life for 630 Holocaust survivors was improved because of JCS' comprehensive case management, personal care, nursing assessments, counseling, housekeeping, financial assistance, meals on wheels programs as well as the assistance from volunteer companions.

More than 500 Survivors and their guests enjoyed afternoons of music and dancing with old friends and new acquaintances at special Café Europa luncheons held throughout the year and sponsored by the Miami-Dade Holocaust Survivors, Inc.

In addition, much-needed and often long-delayed dental care is provided by 15 dentists who participate, pro-bono, in JCS' Dental Assistance for Holocaust Survivors (DASH) program that benefited 20 low-income seniors.



Elise Lipoff Mayer, one of 600 Matzah Mitzvah & More volunteers, shares the bounty of a holiday gift basket and a few minutes of conversation and friendship.



Jaime Salm completed January's Miami Marathon with 32 other members of the JCS Alliance Blue Card Team. Besides setting 'personal records,' JCS set a team record by collecting more than \$37,000 that will provide additional services to clients of the JCS Holocaust Survivor Support Program.

The JCS Alliance, more than 350 young professionals strong, makes substantial contributions in time and resources to JCS' clients: such as conducting crowdsourcing fund raising initiatives, conducting Kiddush Clubbing parties for seniors as part of Matzah Mitzvah & More and Milk & Honey, and sponsoring Memories in the Living Room with personal remembrances of Holocaust Survivors.

MASADA*ALERT

400 clients are more secure at home thanks to their telephone-based, personal response system which, in an emergency, immediately summons family members and first responders.

MASADA HOME CARE, INC.

This licensed home care agency provided 300 seniors with 188,102 hours of assistance such as professional personal care and companionship, meal preparation and daily living support. Staff members were available from a few hours daily on a short-term basis to 24-hour coverage for extended periods of time. Masada's housekeepers delivered an additional 104,587 hours of house cleaning services.

SENIOR MEALS

JCS served 62,330 hot kosher lunches to 588 low income seniors in the warm, friendly atmosphere of five meal sites throughout Miami-Dade County. For those unable to attend, JCS' Kosher Meals on Wheels Program delivered 104,587 nutritionally balanced meals to 665 homebound seniors who have an average age of 80 with the oldest being 102 years old.

SENIOR RIDE

Conducting 23,000 trips, JCS' door-to-door transportation services enabled 251 seniors living at home to be more independent by taking them to various destinations in Miami Beach and North Miami Beach such as JCS' meal sites, shopping venues or doctors' offices.

Do you have what it takes to be a JCS Volunteer?

For example, you can:

- do a senior's grocery shopping or provide transportation
- introduce others to JCS by hosting a 'friendraising' gathering
- visit a homebound Holocaust survivor
- conduct a class or assist at a JCS meal site or Senior Center
- organize a food drive or sponsor a child's bar/ bat mitzvah project
- offer your professional legal or dental services

The possibilities are endless. Get involved. Become a member of the JCS family by contacting JCS' Marian Mendelsohn at 305.403.6539 or mmendelsohn@jcsfl.org.



Thanksgiving is special at JCS' Miami Beach meal site. It's one of only a few facilities to host a gala banquet on the holiday. Some 100 volunteers, especially families with young children, give up a part of their day to conduct board games; sing and dance with 75 seniors to the music of a four-piece band; and make the holiday memorable.



Thirty employees of Northern Trust assembled the ingredients for 200 jars of lentil soup as part of JCS' Jars of Joy project.

Similarly, 75 members of the JCS Alliance prepared another 300 jars. A few days later, the jars were distributed to residents of several senior residential facilities.

WITH NEW PERSPECTIVES AND OPPORTUNITIES

Remaining true to its core mission to improve 'quality of life and self-sufficiency,' JCS continued to assess evolving community needs and respond with innovative programming that meets the human service and health care needs of underserved populations.

GMJF SUPPORTS THREE NEW JCS SERVICES

Three diverse populations: LGBT seniors, women under the age of 60, and young girls will benefit from three grants from the Greater Miami Jewish Federation.

A \$7,200 'incubator grant,' will enable JCS to explore how to best serve **senior members of Miami-Dade County's LGBT community,** with enhanced services: counseling; support groups; educational programs; assistance with securing housing; and conducting social activities in a supportive environment. Currently, JCS is considering an affiliation with the national gay rights organization SAGE (Services & Advocacy for GLBT Elders).

Two grants, for \$5,300 each, are part of Federation's new Women's and Girls Impact Initiative.

JCS recently launched 'Starfish', a program providing emergency **financial resources and case management assistance to those with chronic mental health issues or severe financial problems,** but who are ineligible for existing services because they don't meet a funder's specific criteria. Particularly vulnerable are those under the age of 60. On a case-by-case basis, JCS allocates the necessary resources to assist people in need, and subsequently arranges the appropriate financial support and services.

An additional 180 girls, along with their parents and educators, attending three Jewish middle schools will benefit from JCS Yehi Ohr's **Safety Smart®** -- a sexual abuse prevention program that is culturally sensitive and age appropriate.



ICS EXPANDS ITS COMMITMENT TO HOLOCAUST SURVIVORS

Currently serving some 600 Holocaust Survivors at home, **JCS will now provide case management services to those residing in assisted living facilities in Miami-Dade County.** JCS staff will assess their needs and arrange for services such as additional personal care assistance.

These intervention services have been made possible by a two-year grant totaling \$78,000, distributed through the Jewish Federations of North America, from the United States' Department of Health & Human Services' Administration on Aging. This is the first time federal funds have been allocated for Holocaust Survivors. JCS and the Alpert Jewish Family Services in West Palm Beach were the only two Florida agencies, and just two of the 23 organizations nationwide, to receive funding. The grant will require a \$71,500 match by JCS over two years.

The funds complemented a \$132,781 grant from the Federal Emergency Management Agency's Emergency Food and Shelter Program which allowed JCS to provide bulk food assistance, home delivered meals to seniors, food vouchers, as well as rental and utility payment assistance for eligible clients on an emergency basis.

One-third of the estimated 1,800 Survivors living in Miami-Dade require in-home support and meet program eligibility to receive JCS services such as case management, personal care and homemaker assistance, emergency financial services, along with dental care.







A strong Jewish future begins with you

Monor your loved ones and help provide for the future of our community by doing something lasting and significant for Jewish Community Services of South Florida.

Through Create a Jewish Legacy, your one legacy gift of any size can benefit JCS and other community institutions while also ensuring that your family's values live on in perpetuity.

Contact us today for a no-obligation, confidential conversation.

Create a Jewish Legacy (CJL), a program sponsored and presented by The Foundation of the Greater Miami Jewish Federation, is a collaborative effort of the following area synagogues, agencies and day schools:



JewishLegacy.org



David Feigenbaum Vice President, Resource Development Department 305.403.6570 dfeigenbaum@jcsfl.org







































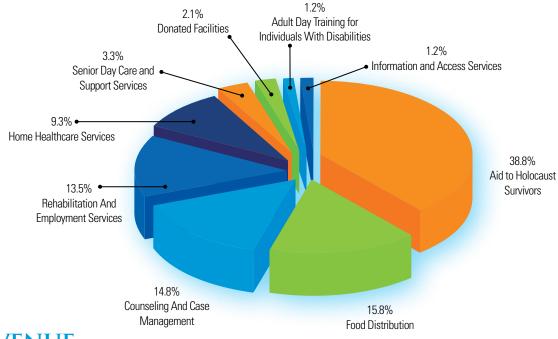






2014 - 2015: AUDITED FINANCIALS

PROGRAM EXPENSES



REVENUE

SURPLUS	\$ 339,228
TOTAL REVENUES TOTAL EXPENSES	\$ 16,706,838 \$ 16,367,610
INVESTMENT INCOME	\$ 117,512
FEMA	\$ 125,108
OTHER GRANT REVENUE	\$ 256,379
DONATED FACILITIES	\$ 320,000
THE CHILDREN'S TRUST	\$ 357,232
BLOCK GRANTS (FEDERAL PASS THROUGH)	\$ 494,380
MIAMI-DADE COUNTY	\$ 512,101
UNITED WAY OF MIAMI-DADE	\$ 642,658
FLORIDA DEPT OF EDUCATION DIVISION OF VOCATIONAL REHABILITATION	\$ 616,918
MIAMI-DADE HOMELESS TRUST	\$ 880,073
RESOURCE DEVELOPMENT	\$ 1,196,569
FLORIDA DEPARMENT OF ELDER AFFAIRS	\$ 1,365,909
GREATER MIAMI JEWISH FEDERATION	\$ 1,615,004
FEE FOR SERVICE	\$ 2,326,497
CONFERENCE ON JEWISH MATERIAL CLAIMS AGAINST GERMANY	\$ 5,880,499

FUNDING AGENCIES

JCS GRATEFULLY ACKNOWLEDGES THE SIGNIFICANT IMPACT OF THE FOLLOWING AGENCIES, WHOSE FUNDING ALLOWS US TO SERVE THOSE IN NEED:





JCS is a Beneficiary Agency of the Greater Miami Jewish Federation. JCS is an Impact Partner of United Way of Miami-Dade.



Social services for Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany and the Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund.





The Alliance for Aging and the State of Florida Department of Elder Affairs sponsor some JCS programs for seniors.























Sam Berman Charitable Foundation Michelle & Robert Diener Foundation Miller Family Foundation Jacqueline Simkin Management Blank Family Foundation Falic Family Foundation Harry & Jeanette Weinberg Foundation Braman Family Foundation Glenn A. Hubert Louis Nieweg Fund

ENDORSEMENTS



CARF International has accredited JCS' Behavioral Health Services
Division and the employment services of JCS' Rehabilitation and
Employment Division.



JCS' Outpatient Programs for Mental Health and Substance Abuse Services for Adults and Children/Adolescents are licensed by the State of Florida Department of Children & Families.

JCS' LEADERSHIP

BOARD OF DIRECTORS

EXECUTIVE BOARD

- Daniel Jacobson, Chair
- Helen Chaset, Chair Elect
- Abe Rudman, Vice Chair
- Jonathan Raiffe, Treasurer
- Scott Singer, Secretary

BOARD MEMBERS

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- Marshall Burack
- Michelle Diener
- Aubrey Duffy
- Harold Foster
- Mark Gordon, M.D.
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- Yair Lapciuc
- Sandy Lenner
- Jeffrey Levine

- Dora Maya
- Robert Merlin
- Steven E. Scheinberg
- Richard Slavin
- Joy B. Spill
- Alex Tachmes
- Kenneth Tobin
- Debra Wechsler
- Regina Zelonker

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- Sylvia Laeser Goldsmith, Executive Vice President/ Chief Operating Officer
- Robert Senn, Chief Financial Officer
- David Feigenbaum,
 Vice President, Resource Development
- Thomas Fleischmann,
 Vice President, Rehabilitation
 & Employment
- Ela Goldfarb, Vice President, Senior Adult Services
- Larry Lentz, Vice President, Community Engagement
- Sandy Bird, Division Director, Case Management
- Deborah Hurwitz,
 Division Director, Access Services
- Barbara Rockowitz,
 Division Director, Clínical Services

OUR MISSION

THE MISSION OF JEWISH COMMUNITY SERVICES IS TO IMPROVE THE QUALITY OF LIFE AND SELF-SUFFICIENCY OF THE JEWISH AND BROADER COMMUNITIES THROUGHOUT SOUTH FLORIDA IN ACCORDANCE WITH JEWISH VALUES.





JEWISH COMMUNITY SERVICES LOCATIONS

BEHAVIORAL HEALTH CLINICAL

NORTH MIAMI

MAIN

1 735 NE 125 ST

OFFICES	
2 18999 BISCAYNE BLVD	Aventura
3 333 41 ST	Miami beach
4 7000 SW 62 AVE	South Miami
5 13899 BISCAYNE BLVD	NORTH MIAMI
BEACH	

JCS KOSHER FOOD BANK

6 2056 NE 155 ST NORTH MIAMI BEACH

MIAMI BEACH SENIOR CENTER

7 610 ESPANOLA WAY MIAMI BEACH

SENIOR SERVICES MEAL SITES

8	10905 SW 112 AVE	MIAMI
9	757 WEST AVE	Miami beach
10	18900 NE 25 AVE	NORTH MIAMI BEACH
11	2895 POINT EAST D	rive Aventura
12	833 6 ST	MIAMI BEACH

REHABILITATION & EMPLOYMENT

1	735 NE 125 ST	NORTH MIAMI
4	7000 SW 62 AVE	Miami
13	16201 SW 95 AVE	Miami
14	11155 SW 112 AVE	Miami
15	8358 W. Oakland Park Blv	/D SUNRISE
16	1514 NW 2 AVE	Miami
17	1603 NW 7 AVE	Miami
18	28205 SW 124 CT	Homestead
19	2735 NW 10 AVE	Miami
20	1550 NORTH MIAMI AVE	Miami
21	2159 NW 1 CT	Miami
22	555 17 ST	MIAMI BEACH





